COMPANY POLICY GENERAL PART

Corporate quality policy aims, as far as possible to pursue total customer satisfaction and the final consumer. The main points on which it intends to invest are:

- → FOCUS on CUSTOMERS (satisfaction of requests, product specifications, sales analysis, communications, etc.);
- → ENVIRONMENTAL RESPONSIBILITY (adoption of integrated production rules, energy saving, etc.);
- → SUSTAINABILITY (work respecting the territorial requirements, personnel, suppliers, etc.);
- → Ethics and responsibility TOWARDS STAFF (compliance with employment contracts, schedules, personal needs, internal communication and training, dissemination of this document and posting on the Bulletin Board, etc.);
- → CONSOLIDATION of ITS TYPES of PRODUCT IN TERMS of SAFETY, quality, legality and ANY specifications and/or PRIVATE or international SPECIFICATIONS (revision of the scheme and evaluation of business needs, objectives, continuous improvement, etc.);
- → INCREASE SITE SECURITY MEASURES and MONITORING to PREVENT IN-TENTIONAL CONTAMINATIONS (review of construction standards, personnel training, internal audit, etc.);
- → Better control and monitoring of suppliers, particularly of products, to assess their vulnerability about the potential risk of adulteration and/or substitution of raw materials
- → Respect for the authenticity of RAW MATERIALS SOLD, that is, the regulations governing the ownership of the trademarks and varieties

It should be noted that this document follows a specific piece of quality policy stated on the annual report of the revision of the scheme.

The Direction